Students Guide to Hospital Pharmacy Internships in WA

Written and compiled by

SHPA WA Branch
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Disclaimer

This Guide has been created as an aide to support students applying for WA hospital pharmacy internship positions. Individuals reading this document should conduct their own research into each job application.
The SHPA WA branch takes no responsibility for updating this document or for student’s not receiving interviews for their job applications on the basis of this Guide. Always address the selection criteria for each individual job application.

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WA PERTH METROPOLITAN HOSPITALS

Public Hospitals
- Armadale Health Service (1)
- Bentley Health Service (2)
- Fiona Stanley Hospital (3)
- Fremantle Hospital (4)
- Graylands Hospital (5)
- King Edward Memorial Hospital (6)
- Osborne Park Hospital (7)
- Perth Children’s Hospital (8)
- Rockingham General Hospital (9)
- Royal Perth Hospital (10)
- Sir Charles Gairdner Hospital (11)

(See page 6 for WACHS hospitals)

Private Hospitals
- Hollywood Hospital (12)
- Joondalup Hospital (public+private) (13)
- The Mount Hospital (14)
- St John of God Midland Hospital (public+private) (15)
- St John of God Murdoch (16)
- St John of God Subiaco (17)

Locations are an approximate guide.
Please seek a more detailed map for more accurate location of hospitals.
WA PUBLIC HOSPITALS

WA Health has 85 hospitals spread across an area of 2.5 million square kilometres, including 7 tertiary, 8 secondary and 70 country sites, providing world class free health care to our population of 2.5 million Australian citizens and permanent residents. Services provided at public hospitals may include emergency care, elective and emergency surgery, medical treatment, maternity services and rehabilitation programs.

WA public hospitals are broken down into five Health Service Providers (HSP), three that are located in the Perth metropolitan area including South Metropolitan Health Service (SMHS), North Metropolitan Health Service (NMHS) and East Metropolitan Health Service (EMHS). Country Services are managed by the WA Country Health Service (WACHS) and there is also the specialist paediatric Children and Adolescence Health Service (CAHS).

NORTH METROPOLITAN HEALTH SERVICE

The North Metropolitan Health Service (NMHS) is a leader in delivering timely access to high quality health care to Western Australians and is rapidly evolving and embracing medical advancements to deliver improved clinical outcomes in the face of rising challenges for all health care providers. The NMHS provides a health service in the metropolitan area with a 3,000 square kilometre catchment, in which almost 1 million people – 40 per cent of the State’s population reside.

Hospitals within this health service include
- Sir Charles Gairdner Hospital
- Osborne Park Hospital
- King Edward Memorial Hospital (Women and Newborn Health Service)
- Graylands Hospital (North Metropolitan Mental Health Service)

SOUTH METROPOLITAN HEALTH SERVICE

The South Metropolitan Health Service (SMHS) delivers quality, safe and effective hospital and health services within a catchment area stretching 3300 square kilometres across the southern half of Perth.

Hospitals within this health service include
- Fiona Stanley Hospital
- Fremantle Hospital
- Rockingham General Hospital

EAST METROPOLITAN HEALTH SERVICE

The East Metropolitan Health Service (EMHS) comprises an extensive hospital and health service network that aims to maintain and improve the health and wellbeing of more than 670,000 West Australians in its catchment area.

Our hospital network works together to provide a combination of tertiary, secondary and specialist health care services including emergency and critical care, state trauma, elective and emergency surgery, general medical, mental health, inpatient and outpatient services, aged care, palliative care, rehabilitation and women’s, children’s and neonates services.

Hospitals within this health service include
- Royal Perth Hospital
- Bentley Health Service
- Armadale Health Service (Armadale Hospital and Kalamunda Hospital)
CHILD AND ADOLESCENT HEALTH SERVICE

The Child and Adolescent Health Service (CAHS) provides a comprehensive service supporting the health, wellbeing and development of young Western Australians. We aim to ensure that children and young people get the best start in life through health promotion; early identification and intervention; and patient-centred, family-focused care.

Princess Margaret Hospital / Perth Children’s Hospital is the hospital within this health service.

WA COUNTRY HEALTH SERVICE

The WA Country Health Service (WACHS) is the largest country health service in Australia, covering 2.5 million square kilometres. WACHS is committed to providing a quality health care workforce and accessible health services to the regional population.

Across its 70 hospitals WACHS handles almost as many emergency presentations as hospitals in the metropolitan area combined and almost as many births as the State’s major maternity hospital. There are a number of smaller health centres and nursing posts as well as Indigenous health, population health, mental health and aged care services.

WACHS consists of seven administrative regions supported by the central office in Perth.

They are the Kimberley, Pilbara, Midwest, the Wheatbelt, the Goldfields, the South West and the Great Southern.

Resource Hospitals within this health service include

- Broome Hospital (Kimberley Region)
- Port Hedland Hospital (Pilbara Region)
- Geraldton Hospital (Midwest Region)
- Narrogin Hospital (Wheatbelt Region)
- Kalgoorlie Hospital (Goldfields Region)
- Bunbury Hospital (South West Region)
- Albany Hospital (Great Southern Region)
**WA Public Hospital Pharmacy Internships**

Many WA public hospitals provide structured training programs for intern pharmacists to provide them with experience in dispensing, clinical services and medicines information. This program occurs during working hours and is conducted alongside the Intern Training Program which interns are required to complete to be eligible for registration as a pharmacist. These additional training sessions will assist you to gain the competencies required for registration as pharmacists and specialisation in hospital pharmacy.

All intern pharmacists are expected to complete at least 1824 hours of supervised practice throughout their intern year whether they complete their internship in the community, hospital or industry setting.

**WA Private Hospital Pharmacy Internships**

Pharmacy departments within private hospitals are privately owned with the exception of St John of God Subiaco Hospital. As with the pharmacy internship roles in WA public hospitals, the WA private hospital pharmacies offering pharmacy internship positions that provide structured training programs for intern pharmacists. The workplace experiences include developing the competencies required to be eligible to register as a pharmacist with AHPRA at the conclusion of the internship year, as well as experiences providing clinical pharmacy services to patients. There are private hospital pharmacy providers in WA who participate in the SHPA’s Residency Program.

Some private hospital pharmacies have an attached community pharmacy which services the public by dispensing scripts and selling over-the-counter medications.

WA private hospital pharmacy internships may have a different focus to public hospital pharmacy internships. It is advised that individual private hospital pharmacy departments be contacted with regards to their intern training program.
HOW TO APPLY FOR A HOSPITAL INTERNSHIP

WA PUBLIC HOSPITALS
WA Health has implemented an online recruitment system where all applications are submitted electronically via the Department of Health website by applying online, you ensure that your application has been received as you are notified of its receipt immediately. You may also track the progress of your application throughout the recruitment process and can elect to be notified when certain positions become available in the future. A further benefit to applying online is that you can build your profile with your resume/Curriculum Vitae, copies of your qualifications and credentialing that can be used when applying for other positions in the future.

Students can make an account on the website and subscribe to new job alerts. Typically, public hospitals advertise for two weeks whilst some rural hospitals may advertise for longer. It is important to pay careful attention to the closing date as late applications are rarely accepted. Additionally, it is worth keeping a copy of the position reference number and recording the hospitals you have applied for in a table to track changes. Occasionally candidates may be invited to an interview via an email that merely quotes the reference number.

The recruitment process includes: advertising the vacancy, short listing applicants, interview/assessment, conducting referee checks, undertaking employment screening (criminal record check, WA Health Service Check Register and employment health assessment) and offering the position to the preferred applicant(s). WA public hospitals conduct their interviews together.

*Emails generated by the WA Health recruitment system have in the past been delivered to spam or junk mail boxes. It is recommended you regularly review your spam and junk mail boxes so that important emails are not overlooked*

WHAT IS REQUIRED WHEN SUBMITTING AN APPLICATION TO BE A HOSPITAL INTERN?

COVER LETTER
It is important to provide a cover letter which introduces yourself to the potential employer as a suitable candidate for the role. You need to summarise your background making reference to the advert to support why you are the best suited person for the position.

SELECTION CRITERIA
Be careful to appropriately answer the selection criteria advertised for each position. Provide evidence (1-2 specific examples) of where, and how, you have gained the required experience, skills or knowledge highlighted in the selection criteria.

Examples can stem from not only the field of pharmacy but also through other personal or professional experiences. Try and think of examples which will differentiate you from other candidates rather than focusing purely upon your studies of pharmacy.

The use of concise and articulate language is expected and proof-reading is a must - you don’t want to miss out on an interview because of spelling mistakes! University careers services are valuable resources and can assist in fine-tuning your resume, helping to address selection criteria and prepare for interviews by practicing interview questions.
RESUME

A resume is a marketing tool. It needs to demonstrate that you are employable, how you meet the job and the organisation’s requirements, that you have the right qualifications, education, experience and skill set and that you have the right level of professionalism for the job.

There is no set length for a resume. A resume varies in length depending on your experience and education. If you haven’t worked much before, one or two pages is best, but three pages is okay if you’ve got a lot of study and work behind you.

Your resume is your first impression – make sure it is well presented and professional. Make sure the grammar and spelling are checked carefully, number each page and put your name on all pages of information you submit. It is important to be honest and concise.

Suggested headings:

1. Your personal summary information
   - name, address, contact details: email & phone number, visa status, date of birth
2. Skills and attributes
3. Work experience
   - responsibilities and achievements
   - date order, explain any significant gaps
4. Education & Training Professional Activities
   - current and previous pharmacy related committees
5. Presentations & Publications (if relevant)
6. Referees

Consider referees carefully and ALWAYS ask their permission. Ensure they are relevant to the job you have applied for. Note that they may not be the only people contacted. Provide email and phone contact details and avoid putting “referees available on request”
Referees at formal interviews are requested to complete a grade for each selection criteria for the position and provide comments.

For the latest vacancies, see the following web page:
www.jobs.health.wa.gov.au
www.jobs.wa.gov.au
Internship positions at private hospital pharmacies in WA are not advertised via WA Health but are usually advertised on job search websites such as ‘Seek’ and ‘pharmjobs.com.au’. If you are interested in a role in a private hospital pharmacy it is recommended you contact them to determine when and where they advertise their internship positions.

Relevant websites include:
www.pharmjobs.com.au
www.seek.com.au

OTHER STATES AND TERRITORIES

In the public sector, every state and territory has a different process for recruiting pharmacy interns. Some states and territories have only one application for all their hospitals and one interview to prioritise their candidates. Other states and territories, can advertise each position individually which requires a separate application and interview for each hospital or some states have a similar pool system (e.g. NSW Health has implemented an online recruitment system where all applications are submitted electronically (eRecruit). A separate application must be submitted for each position you wish to apply for, although some hospitals may choose to conduct their interviews together.)

This process can change year-to-year and students interested in moving interstate should regularly visit the relevant health department recruitment websites for further details. It is important to remember that although WA advertise their positions around May every year, other states and territories can advertise throughout the year.

Relevant public sector websites:
NSW Health

ACT Government Health
https://acthealth.taleo.net/careersection/external/jobsearch.ftl?lang=en

Northern Territory Health

Queensland Health

South Australia Health

Tasmania Health

Victoria Health
PREPARING FOR THE INTERVIEW

It is recommended that all applicants prepare thoroughly for their interviews. Many hospitals receive over 100 applications for only 1-5 positions, so it is important that you stand out.

Some standard interview questions include:

- Tell us about yourself?
- Why do you want to work at this hospital?
- Why should we choose you for this position?
- Why do you want to be a hospital pharmacist?
- Where do you see yourself in 5 years’ time?
- What are your strengths and weaknesses?
- Tell us about a time when you demonstrated:
  - initiative?
  - good communication skills?
  - teamwork?
  - time management skills?
  - problem solving skills?

Some standard clinical scenarios:

- Identify issues with a medication chart and contact the prescriber if necessary
- Counsel on a new medication to a patient/carer
- Demonstrate how to use a device
- Time management and prioritising tasks
- Managing a clinical error or conflict e.g. dispensing error

Hints for Interview Day

- BE ON TIME!
- Be well groomed and wear industry-appropriate clothing.
- Be friendly, professional and don’t forget to smile!
- Shake hands firmly.
- Sit upright – don’t slouch or fidget.
- Listen to each question carefully and answer the question that is asked.
- Don’t be afraid to ask the interviewer to repeat the question or clarify a point.
- Speak clearly and confidently. Maintain eye contact.
- Don’t say anything negative about a past job.
WHAT SHPA CAN OFFER YOU

SHPA offers intern and student memberships. You do not have to work in a hospital to be a member. SHPA’s membership is diverse, reflecting changes in healthcare. In addition to hospitals, members work in community pharmacy, academia, research, industry, government, consultant pharmacy and a range of quality use of medicines projects, medication safety, Clinical Governance and medicines management programs.

SHPA is the only professional pharmacy organisation with an especially strong base of members practising in public and private hospitals and other facilities. Young pharmacists make up a third of all hospital pharmacy positions, many of whom are leading change. SHPA membership is also free for students and supports pharmacy students during their pathway to becoming a pharmacist.

SHPA can offer the following:

- You can use SHPA materials to prepare for important job interviews and show that you are a ‘current, informed and connected’ pharmacist.

- Support to help you build a better career through employment opportunities via SHPA jobs board, high quality MMR accreditation program, research and development grants and discounted access to shpaclinCAT competency assessment training

- Exclusive to SHPA members, ‘shpacpd’ supports your lifelong practice as a current, informed and connected pharmacist and helps you meet annual CPD requirements with access to the following resources:
  - Continuing education lectures on DVD with online assessment questions
  - Free subscription to the Journal of Pharmacy Practice and Research and online access to crucial pharmacy resources, research journal articles and reference e-books through EBSCOhost, Medline and Dynamed
  - SHPA e-news and national bulletins that provide timely updates
  - Online resources such as the Medicines Information Training Workbook
  - Clinical pharmacy seminars, face-to-face lectures, symposiums and conferences

- The SHPA networks are a great way for young pharmacists to identify role models and mentors

- Opportunities to work on SHPA committees with like-minded colleagues and specialists to advance pharmacy services and practice standards

- Stay connected with pharmacists leading the profession with opportunities to network with like-minded peers and regular eNews and social media updates on issues impacting your practice

- SHPA’s Annual National Medicines Management Conference attracts hundreds of delegates and includes more than 200 short papers and posters, many coming from young pharmacists
ABOUT THE HOSPITALS

For the purpose of this hospital pharmacy internship guide, the number of pharmacy internships offered at each hospital is provided from current information and may vary depending on ownership and managerial changes.

In total, approximately 12 public and private hospitals in the WA usually offer pharmacy internship positions. A short description of these hospitals is listed below:

ARMADALE HEALTH SERVICE

The Armadale Kalamunda Group (AKG) is part of the East Metropolitan Health Service (EMHS) and incorporates Armadale Health Service, Armadale Mental Health Service and Kalamunda District Community Hospital since its amalgamation on July 1 2016.

Number of beds

- Armadale Health Service: 250 bed general hospital
- Armadale Mental Health Service: 41 beds, providing care to adults and older adults both as inpatients and in the community.
- Kalamunda District Community Hospital: 39 beds

Specialties offered

The hospital offers a comprehensive range of specialty and sub specialty services including:

Aged Care, General Medicine, General Surgery, Intensive Care, Mental Health, Obstetrics & Gynaecology, Orthopaedics, Elective surgical services (Ear, Nose and Throat, Urology, Vascular, Plastics), Paediatrics & Neonatal, Renal Dialysis, Rehabilitation and Subacute Care, Specialist Palliative Care.

Number of internships usually offered: One

Highlights of the intern training program include:

- The opportunity to experience a number of wards following clinical pharmacists and to help oversee surgical ward and preadmission clinic
- The opportunity to help coordinate the running of the dispensary, including overseeing clozapine dispensing and acting as the clozapine coordinator
- The opportunity to participate in various educational sessions including training junior medical doctors and the new graduate nurses, and presenting at corporate induction. There is also the opportunity to attend fortnightly grand rounds and undertake medication safety projects.
- Tutorials covering clinical, legal and primary health care topics.
**Fiona Stanley Hospital**

Fiona Stanley Hospital is the major tertiary site for South Metropolitan Health Service (SMHS), located in Murdoch in the south of Perth.

**Number of beds:** 783 beds

**Specialties offered:**

A comprehensive tertiary level service is offered in acute medical, surgical and medical specialty services, State burns service, State rehabilitation service, psychiatry, maternity, paediatric & neonatal units, intensive care and emergency services.

The pharmacy department provides a comprehensive service encompassing inpatient and outpatient dispensing, clinical pharmacy, investigational drugs, aseptic and non-aseptic compounding service, state of the art drug distribution systems utilising automated technology and numerous quality activities including medication safety and antimicrobial stewardship programs.

FSH has implemented a number of automation hardware and software systems to improve the safety of medication management, staff efficiency and enhance the governance of medication use in the hospital. These include three ROWA robots in the dispensary and stores areas, electronic controlled drug safes, MedStations and A-Stations for storage of medication in wards and theatres, use of smart-pump technology for intravenous infusions and electronic prescribing in the intensive care unit. FSH has the largest and most extensive use of automation systems in the public sector in Australia to date.

**Number of internships usually offered:** Five positions

**Intern training program:**

Interns will be rotated through all areas of the pharmacy, gaining experience in dispensary, compounding, investigational drugs, stores and clinical services.

**Highlights of the intern training program include:**

- opportunities to participate in a variety of continuing education forums, including a dedicated intern tutorial series tailored to prepare interns for their AHPRA exam
- extensive clinical training in medical, surgical and cardiology wards across 15 weeks
- competency assessment in various areas
- complete a 4 week research project
- the opportunity to learn from pharmacists with a wide range of experience in a large department under the guidance of an experienced preceptor

**Website:** [www.fsh.health.wa.gov.au](http://www.fsh.health.wa.gov.au)

**Contact:** Melanie Utting (08) 6152 4903
FREMANTLE HOSPITAL
Fremantle Hospital and Health Service is a specialist hospital focused on providing high-quality aged care, mental health, secondary rehabilitation, planned surgery with an emphasis on ophthalmology and hand surgery and specialist medical services.

Number of beds: 252 beds

Specialities offered:
The services offered at Fremantle Hospital include:

- Mental health – inpatient and community mental health services for adults and older adults
- Ophthalmology
- Orthopaedic surgery
- Specialist hand surgery
- Elective surgery including Plastic, ENT, Gynaecological, Vascular surgery
- Elective endoscopic procedures
- Acute pain management
- Aged care (geriatric and rehabilitation services)
- General medicine – for inpatients and outpatients, endocrinology, including diabetes clinics,
- Sexual Health
- Rehabilitation services – general and ortho-geriatric rehabilitation.

Number of internships usually offered: none currently
Graylands Hospital is a specialist mental health hospital located in Mount Claremont and is the only public stand-alone mental health teaching facility in the state. It forms part of the North Metropolitan Health Service and also provides pharmacy services to the Frankland Centre, SCGH Mental Health Unit and Selby Lodge.

**Number of beds:** 200

**Number of internships usually offered:** One positions

**Specialities offered:**
- Psychiatry
- Forensic psychiatry
- Older adult psychiatry

**Services provided by Graylands Hospital include:**

The pharmacy department provides a clinical pharmacy service to inpatients and hospital in the home, outpatient dispensing, psychotropic drug information service, medication safety and audits, clinical drug trial co-ordination and community liaison pharmacy services.

**Highlights of the intern training program include:**

- As an intern pharmacist you will work with a team of enthusiastic pharmacists. You will be rotated through the different areas of the pharmacy, with a strong focus on clinical pharmacy
- Rotations will also be completed at Frankland Centre, SCGH Mental Health Unit and Selby Lodge.
- Opportunity to participate in education and quality improvement activities to junior medical officers, nursing and allied health staff.
- Experience in drug information and contributing to the Graylands Hospital Drug Bulletin.
- Participation in professional development activities in the pharmacy department.


**Contact:**
Daphine Makore (08) 9347 6680
Sue Bascombe (08) 9347 6678
**Kalgoorlie Hospital**

Kalgoorlie Health Campus is the centre for the Goldfields Region of the Western Australian Country Health Service and services 15 centres. The city of Kalgoorlie-Boulder is located 590km east of Perth and 400km north of the excellent beaches at Esperance and is a major mining centre and is slowly being developed as a major transport hub. The cyclical nature of the mining industry means that the population varies between 30 and 35,000 and the catchment population is in excess of 60,000.

Kalgoorlie Health Campus is the major referral health service within the region, providing a range of inpatient and outpatient services including a 24 hour emergency service, medical, surgical, maternity and paediatric services in addition medical imaging, pathology, dialysis, physiotherapy, ambulatory care and breast screening in a 100 bed hospital.

**Number of internships usually offered:** One position.

**King Edward Memorial Hospital**  
King Edward Memorial Hospital (KEMH) is Western Australia’s only tertiary maternity and gynaecological hospital. KEMH is a 300 bed hospital with 100 neonatal cots in a state-of-the-art Special Care Nursery. Today more than 6000 births take place at the hospital every year and it is WA's principal referral centre for high-risk pregnancies. KEMH cares for approximately 5000 women with gynaecological conditions each year.

**The KEMH Pharmacy Department**

The KEMH Pharmacy department offers a wide range of services including general dispensing, clinical and aseptic services. Specialty areas including the neonatal intensive care, high risk obstetrics, gynaecology, gynaecological oncology, psychological medicine, urology, sexual health and clinical trials. The KEMH Pharmacy leads the state-wide Obstetric Medicines Information Service (OMIS) providing safety information for medicines use in pregnancy and breastfeeding. The department consists of 23 staff members.

**Number of internships usually offered:** Two positions

**Highlights from the Intern Training Program**

- Working in a supportive and enthusiastic team passionate about patient care and pharmacy services
- Working together with preceptors to co-ordinate medication reconciliation at 3 Pre-Admission Clinics
- Clinical rotations between obstetrics, gynaecology and neonatal services.
- Training and validation to work in an aseptic environment and be involved in the compounding of sterile medications
- You will also work in the dispensary, being exposed to the outpatient clinic and logistic services
- Interns receive training and participate in the provision of safety information through the OMIS
- Rotation to other tertiary sites, including Sir Charles Gairdner Hospital and Osborne Park Hospital
- Further to education in the pharmacy department; additional training is offered to interns by other health professionals, including medical and nursing staff.
- In the lead up to your examinations, preceptors run regular practice oral examination sessions
- Continuous professional development is promoted and encouraged at KEMH, with interns completing a Drug Use Evaluation each year and presenting their results to the Drugs and Therapeutics Committee to bring about positive change in the hospital
- Encouragement to present your work at a number of conferences, including the SHPA Medicines Management Conference and The Perinatal Society of Australia and New Zealand (PSANZ)

“Completing my internship at KEMH allowed me to gain essential skills required as a pharmacist. KEMH provided a very supportive and stimulating environment that enabled me to pass my exams and move into a successful role as a pharmacist.”  
(Claire Kendrick, KEMH Intern 2015)

Osborne Park Hospital (OPH) is part of the Sir Charles Gairdner Osborne Park Health Care Group, part of the North Metropolitan Health Service. It is a community general hospital providing comprehensive specialist health care service for the north metropolitan suburbs. It is located in the suburb of Stirling and is conveniently located adjacent to the Mitchell Freeway and close to the Stirling Train station.

**Number of Beds:** 160 staffed beds

**Specialities Offered:**

The services at OPH are provided by three main specialties consisting of Rehabilitation and Aged Care, Surgical and Women’s and Newborn. Supporting these specialties are hospital wide services including Infection Prevention and Control, Diabetes Inpatient and Community Services, Pharmacy, Physiotherapy, Occupational Therapy, Speech Therapy, Podiatry, Dietetics, Pathology and Radiology.

There are five operating theatres, an endoscopy suite, five wards, including a same day care area, and allied health services. No accident and emergency services are available and patients are generally accepted via an appointment system, by referral from a clinician or by transfer from another hospital.

Two Mental Health services are also located on the Osborne Park Hospital campus. These include an adult outpatient service and an older adult 24 bed inpatient unit and community service.

**Number of internships offered:** One

**Highlights from the Intern Training Program**

- As an intern pharmacist you will work with a team of enthusiastic pharmacists and have a dedicated preceptor
- You will be trained in all areas of clinical pharmacy to provide optimal and safe service to patients including antimicrobial stewardship
- You will be rotated through the different areas of the hospital with a supervising pharmacist with the aim to progress onto servicing part of a ward independently
- The dispensary will develop your clinical knowledge and clinical review skills and expose you to SAS and S100 medications as well as all aspects of the PBS
- The busy department will teach you effective communication, teamwork and problem-solving skills.
- You will attend ward rounds and multi-disciplinary team meetings and learn the importance of working within a multidisciplinary team
- The department’s commitment to Quality Improvement activities will expose you to good practice guidelines and a range of activities to develop your skills
- The department supports continuous professional development
**PERTH CHILDREN’S HOSPITAL**

Perth Children’s Hospital (PCH) is a brand new 298 bed hospital. It is a paediatric facility that treats children and adolescents aged 15 years and younger from around the state with approximately 250,000 patient visits (inpatient and outpatient) each year. PCH is part of the Child and Adolescent Health Service (CAHS). The PCH Pharmacy Department abides by the CAHS vision ensuring a commitment to the pursuit of healthier lives for children and young people. The PCH Pharmacy Department employs approximately 63 people, including 38 pharmacists’ positions (as full time or part time work).

**Specialities Offered:**
Services include a neonatal intensive care unit, general paediatrics, surgery and trauma, oncology, psychiatry, adolescent and day stay facilities.

The Pharmacy aims to provide optimal patient care and safety by delivering global best practice pharmaceutical services, through professional leadership, evidence based research and the innovative use of technology. You will have a team of professional people to help you reach your goals as well as dedicated preceptors specifically allocated to you.

**Number of internships offered:** Two positions.

PCH Pharmacy provides all the comprehensive services associated with a major tertiary hospital. Services delivered via the Main Pharmacy and Satellite Pharmacies include:

- clinical services
- inpatient services
- outpatient services
- manufacturing services (sterile, non-sterile, cytotoxic)
- research services
- distribution services
- administrative services (eg. Drug Info, SAS, PBS, Med Safety, Antimicrobial stewardship, Electronic Medication Management, Staff Development)
- WA Hospitals Central Pharmaceutical Manufacturing Facility (Auspman)

**Highlights from the Intern Training Program:**
- You will be exposed to the latest workflows, initiatives and technologies throughout the Hospital. Our TGA registered Pharmaceutical Manufacturing facility will add unique skills and knowledge to your intern experience. Exposure to Pharmacy automation such as Whole Pack Robot, Unit Dose Robot, Controlled Substance Manager, Automated Drug Cabinets.
- Opportunity to experience a number of wards following clinical pharmacists including cardiology, renal, NICU, PICU, emergency, orthopaedics, neurology, oncology, respiratory, burns unit, mental health, pain rounds
- Optimal learning environment involving intern tutorials, projects, journal clubs, continued education, training, support and career development.
- Impressive workplace facilities (end of trip, collegiate lounge, library, security etc.)


**Contacts: Staff Development Pharmacists**
Chantelle van Bronswijk chantelle.vanbronswijk@health.wa.gov.au
Louise McCauley louise.mccauley@health.wa.gov.au
**ROCKINGHAM GENERAL HOSPITAL**

Rockingham General Hospital is a part of the Rockingham Peel Group which comprises two hospital campuses, Rockingham General Hospital (RGH) and Murray District Hospital (MDH), in addition to community and mental health services across Peel, Rockingham and Kwinana.

**Number of beds**: 200 beds

**The services at RGH include:**

Emergency department, geriatric assessment unit, maintenance renal dialysis unit, obstetric services, oncology unit, paediatric service, psychiatric unit and rehabilitation unit.

**Number of internships usually offered**: None currently
Royal Perth Hospital (RPH) is Perth’s inner city, tertiary adult hospital. A stroll from the city centre, you can enjoy all the city has to offer with a variety of cafes, restaurants and shops to explore. RPH is known as Western Australia’s longest serving hospital, officially opening in July 1855. Sections of the original hospital still exist, adding a historic quality to the surroundings. In June 2016, Royal Perth Hospital and Bentley Health Service commenced an integration process and is now known as the Royal Perth Bentley Group.

**Number of Beds**

Approximately 450 beds.

**Specialities Offered**

RPH provides tertiary-level emergency medicine services, and is home to the State Major Adult Trauma Service. Other speciality services include elective and emergency surgery, critical care, general medicine, mental health and oncology.

The pharmacy department provides a comprehensive clinical pharmacy service to inpatients, dispensing services to outpatients and inpatients, aseptic/cytotoxic dispensing, medicines information, clinical trials, medication safety, non-sterile manufacturing, antimicrobial stewardship and hospital in the home services.

**Number of internships offered:** Three positions

**Highlights of the RPH intern training program**

- Interns will be rotated twice through different sections of the Pharmacy Department; ensuring experience is gained in all aspects of hospital pharmacy practice.
- A rotational visit to Bentley Hospital, to gain further experience at a sister secondary hospital.
- Comprehensive training will be provided in the areas of clinical pharmacy, dispensing, aseptic and cytotoxic manufacturing.
- Experience in the area of clinical trials and dispensing of S100 medication.
- Opportunity for a two week research project.
- Each intern will be allocated a mentor, to provide guidance and support throughout the year.
- Provision of weekly continuing education tutorials, specific to the requirements of the intern year. Other departmental continuing education activities also available.
- Support leading up to the oral examinations, including provision of regular practice exam sessions.
- Direct public transport via bus or train.
- Encouraged to join and become involved in SHPA activities.
- Completing an internship at RPH will provide you the framework and experience to launch your hospital pharmacy career.
SIR CHARLES GAIRDNER HOSPITAL
Located at the Queen Elizabeth II Medical Centre 4km from Perth city centre, the hospital employs approximately 5,500 staff who treats over 420,000 patients every year. The organisation’s motto is “we put patients first” and our values are “accountability, compassion, continuous learning and teamwork”.

The Pharmacy Department aims to contribute towards a high standard of patient care by the provision of pharmaceutical services that compliment and support other hospital services.

**Number of beds**: Approximately 600 beds.

**Specialties offered**
SCGH provides a comprehensive range of clinical services including trauma, emergency and critical care, orthopaedics, general medicine, general surgery and cardiac care. It is home to WA’s only comprehensive cancer centre - the largest cancer treatment centre in the State - and is the state's principal hospital for neurosurgery, adult cystic fibrosis and liver transplants.

**Number of internships usually offered**: Six positions.

**Highlights from the intern training program**:

- Opportunities for significant clinical exposure across a range of specialties and clinical pharmacy roles.
- Clinical rotations include site visits to Osborne Park and King Edward Memorial Hospitals as well as a rotation with the organisation’s Complex Needs Coordination Team.
- Rotations through the Aseptic Manufacturing Unit, where interns are integrated into the workflows and experience chemotherapy preparation and extemporaneous manufacturing.
- Rotation through the Satellite Dispensary, during which time the intern takes responsibility for the day-to-day delivery of dispensing services as well as the ongoing management of this unit.
- Structured learning and development opportunities including Intern Tutorials, involvement in the regular departmental Pharmacist Continuing Education meetings and special project rotations.


**Key contacts**
Peter Smart- Deputy Head of Department- 6457 2334
Brenda Shum- A/PBS Reform Pharmacist- 6457 2334
**PRIVATE HOSPITALS**

**HOLLYWOOD HOSPITAL - EPIC PHARMACY HOLLYWOOD**

**Introduction:**

The Epic Pharmacy group is a dynamic, values-driven organisation providing quality medicine and health management services to the hospital, oncology and aged care sectors. We’re caring, reliable and committed to delivering first-rate services, but Epic isn’t your average healthcare company. We don’t accept the status quo, but explore new and innovative ways to engage our hospitals and their patients. We’re constantly exploring new technologies and ways to deliver services in a way that lets people take control of their health.

Epic Pharmacy Hollywood provides pharmacy services to the Hollywood Private Hospital. Hollywood Private Hospital was originally built in 1941 during the Second World War for the care of service men and women and is now the largest private hospital in Western Australia with 738 beds after a significant expansion of wards and theatre services in 2015.

The hospital retains strong links with its wartime past, with all wards and wings named after Western Australian recipients of the Victoria or George Cross. The hospital accommodates more than 70,000 patients per year under some 700 accredited specialists.

Hollywood Private Hospital is highly regarded in several medical specialties such as orthopaedic surgery, urology, cardiology, general surgery, rehabilitation, psychiatry, haematology and oncology.

In 2013 an enhanced recovery program following orthopaedic surgery was successfully launched to improve patient outcomes following hip and knee replacement surgery, which continues today.

**Number of beds:** 738

**Number of internships usually offered:** Two

**Highlights from the intern training program:** Interns are rotated through all areas of the pharmacy and gain experience in the dispensary and clinical services, including the various surgical and medical specialties provided.


**Key contacts:** Trang Le or Cherrie Leong (08) 9389 3500
JOONDALUP HOSPITAL (PUBLIC+PRIVATE)

Introduction
Joondalup Health Campus is a large co-located hospital (public and private beds) in the northern corridor comprising approximately 650 beds. The pharmacy services are provided by a private contractor, Joondalup Hospital Pharmacy which also services Glengarry Private Hospital (110 beds) and the clients of North Metro Community Mental health service (NMCMHS).

Number of beds: 650

Joondalup Hospital Pharmacy has a very small shop front which allows clients including the NMCMHS patients to experience a less clinical setting. This facet of the business allows for greater learning opportunities for the interns.

Number of internships usually offered: Two

At Joondalup Hospital Pharmacy we have a more holistic approach to intern training. While we have a number of defined skill sets which the graduate will master during their internship, the order and timing of these will depend on the individual student and reflect their particular strengths and weaknesses. It is our expectation that our interns will complete a well-rounded year and be exceptionally well prepared for their registration examinations.

Joondalup Hospital Pharmacy is a great advocate of the role of technology and innovation within the profession. We embrace dispensing automation, automation in the aseptic suite and are heavily invested in the efficiencies and opportunities offered by innovative software solutions which both increase productivity and mitigate risk. Clinical work horse is the software run on the tablets carried by all pharmacists. It has functionality around pathology results, drug information, patient location and so forth. It allows recording of interventions, directed follow up, ordering of medicines and medication discharge profiles etc.

Highlights from the intern training program:
- Primary health care including diagnosis, treatment, referral and counselling of the usual range of community presentations.
- Understanding of the PBS and skills to effectively and efficiently supply dispensed medicines to meet consumer need and mitigate risk to business.
- Involvement in patient management teams with staged supply and compliance packing of medicines, e.g. as part of the patient care team for NMCMHS.
- Aseptic and cytotoxic compounding to meet the needs of hospital inpatients, outpatients and oncology unit clients in our recently updated sterile suite. Extemporaneous compounding to meet hospital and outpatient needs, especially paediatrics and fertility clients
- Management of imprest and S8/S4R supply
- Clinical training via mentor-ship involving a diverse set of medical, restorative and surgical wards, level 2.5 NICU, ICU, CCU, oncology unit, renal dialysis unit, paediatrics, psychiatry, adult and paediatric emergency departments.

Key Contacts: Pharmacist / Partners  Christine Procter and Christopher Shenton

Phone  9400 9900
Fax  94009901
Website:  www.jhpharmacy.com.au
The Mount Hospital
The Mount Hospital is a private hospital located in the Perth CBD. The Mount Hospital Pharmacy is an independently owned pharmacy located in the Perth CBD which services the Mount Hospital. The pharmacy operates with full PBS licensing and is accredited with the Pharmacy Guild of Australia's QCPP. MHP has extensive experience in intern training and relishes the opportunity to develop early career pharmacists each year.

**Number of beds:** 220 beds

**Specialties offered:**
The Mount Hospital offers a wide range of general medical and surgical services. They include an Oncology Unit, Coronary Care Unit, Intensive Care Unit, Acute Aged Care, Rehabilitation ward and Clinical trials. The hospital also runs an outpatient Oncology clinic and clinical trials unit. Surgical and medical specialties include cardiology, gastroenterology, neurology, orthopaedics, respiratory and plastic surgery.

**Number of internships usually offered:** 1 position. May offer 2 positions dependant on need.

**Highlights from the intern training program:**

In adjunct to the Intern Training Program, Mount Hospital Pharmacy provides interns with exposure to a variety of specialty settings and dispensary procedures. The retail area offers a unique opportunity for interns to continue to develop primary care knowledge and skills, as well as:

- Opportunities to participate fully in ward rounds, assisting clinical pharmacists in clinical interventions and offer education or advice in regards to drug enquiries
- Opportunities to participate in Clinical Trials, Antimicrobial Service, and pain team
- Supportive learning environment and continual education through drug company talks, attendance to SHPA events and pharmacist led CPD events
- The MHP pharmacists are team-based, rather than ward based, allowing interns to sharply develop their clinical skills and knowledge in specific medical and surgical areas e.g. Neurology, Respiratory, Cardiology

Interns are valued members of our small team and opportunity to experience all areas of modern pharmacy practice, including procurement, aseptic and cytotoxic preparation, PBS claims and commercial aspects balanced with a strong clinical experience ensures a thorough platform off which to begin a career in pharmacy.
**St John of God Hospital Midland (Public+Private)**

**Introduction:**

St John of God Midland Public and Private Hospitals are transforming public and private health care for Perth’s east metropolitan and Wheatbelt regions.

With a wide range of clinical services across a wide spectrum of ambulatory, emergency, acute and sub-acute care, the hospitals are well placed to meet the health needs of this region for many years to come.

St John of God Midland Public & Private Hospitals’ pharmacy services are provided on-site by HPS Pharmacies. The pharmacy service includes inpatient and outpatient dispensing services using robot technology, aseptic (including chemotherapy) and non-aseptic compounding services, clinical pharmacy services supported by HPS’ innovative proprietary mobile application ClinPod®, comprehensive community pharmacy services, and quality initiatives including medication safety and antimicrobial stewardship activities.

**Number of beds:** 367 beds (307 public and 60 private).

**Specialties offered:**

- Intensive care and coronary care
- Enhanced cardiology services
- Emergency department
- Oncology outpatient service
- Stroke and rehabilitation services
- Mental Health services
- General surgery
- General medicine
- Paediatrics, obstetrics and neonatology
- Geriatrics and aged care

**Number of internships usually offered:** One position.

**Highlights from the intern training program:**

- Work with a team of enthusiastic pharmacists and technicians and have a dedicated preceptor
- Training in all aspects of pharmacy, including rotations in clinical pharmacy, dispensary services, community pharmacy and aseptic compounding services
- Gain knowledge and experience of the Pharmaceutical Benefits Scheme, SAS and private prescriptions
- Complete a project and contribute to the department’s Continuing Education meetings

**Website:**


**Key contacts:** Nyree Marr, Director of Pharmacy. Nyree.marr@hpspharmacies.com.au
ST JOHN OF GOD HOSPITAL MURDOCH – EPIC PHARMACY MURDOCH

Introduction:

The Epic Pharmacy group is a dynamic, values-driven organisation providing quality medicine and health management services to the hospital, oncology and aged care sectors. We’re caring, reliable and committed to delivering first-rate services, but Epic isn’t your average healthcare company. We don’t accept the status quo, but explore new and innovative ways to engage our hospitals and their patients. We’re constantly exploring new technologies and ways to deliver services in a way that lets people take control of their health.

Epic Pharmacy Murdoch provides pharmacy services to the St John of God Murdoch Hospital. St John of God Murdoch Hospital is part of the St John of God Health Care Group.

Located in Perth’s southern suburbs, the hospital has 507 beds and provides a wide range of clinical services including orthopaedic surgery, general surgery including bariatric surgery and procedures, neurosurgery, paediatric surgery and vascular surgery. The hospital also provides medical services including interventional cardiology procedures, respiratory medicine, general medical services, palliative care, geriatric medicine and oncology and haematology services and maternity services.

The hospital beds include a 20 chair Cancer Centre for chemotherapy and immunotherapy administration, a 20-bed hospice, 25 critical and coronary care beds as well as a 24 hour emergency department.

Number of beds: 507

Number of internships usually offered: One

Highlights from the intern training program: Interns are rotated through all areas of the pharmacy and gain experience in the dispensary and clinical services, including the various surgical and medical specialties provided.

Website: http://epicpharmacy.com.au/

Key contacts: Anne-Marie Sweett or Nikki Tadros (08) 9310 0777
**ST JOHN OF GOD HOSPITAL SUBIACO**

**Introduction:**

St John of God Subiaco Hospital is a leading Australian private hospital located in the heart of Subiaco. The Pharmacy Department is owned by the Hospital, and the pharmacy caregivers are employees of the Hospital. This is different to other private hospitals in Western Australia where the pharmacy is privately owned.

The Pharmacy Department is unique in its comprehensive range of services provided within the Hospital; which includes clinical pharmacy services, clinical trials, inpatient dispensing, imprest supply, aseptic compounding and oncology compounding.

**Number of beds:** 578

**Specialties offered:**

St John of God Subiaco Hospital provides a comprehensive range of clinical services, which include coronary care unit, intensive care unit, paediatric unit, neonatal intensive care unit, cancer treatment services, palliative care, obstetrics and elective surgery. It also has 20 theatres, four endoscopy suites, and two cardiac and interventional laboratories.

**Number of internships offered:** 2 positions

**Highlights of the internship include:**

- Interns will be trained and rotated in all pharmacy areas, which includes dispensary, clinical service, aseptic compounding and chemotherapy compounding. This ensures experience is gained in all aspects of hospital practice
- Our interns are provided training in the Pharmacy Department to give them the skills in compounding both aseptic and chemotherapy products
- Our interns participate in a four week rotation at a community pharmacy which provides further development in their primary care and OTC experience
- Support is provided leading up to the oral examinations which include regular practice exam questions
- Opportunities are provided to enable interns to give presentations for both pharmacy and other hospital caregivers
- The intern training program provided at St John of God Subiaco has been extremely successful in ensuring that the interns are highly skilled in hospital pharmacy practise when they register as practising pharmacists.


**Key Contacts:**

Peter Custance  
Chief Pharmacist
Jason Payne  
Pharmacist in Charge, Dispensary
Sally Rajendran  
Clinical Services Coordinator
Michelle Fall  
Aseptic Services Coordinator

Contact the Pharmacy Department on: 9382 6324